



Create efficiencies with automated card payment processing

Patients are assuming responsibility for a greater share of their healthcare costs, while healthcare provider operating margins are shrinking. Both want an easy, accurate, and secure system to support the use of credit/debit cards to pay for healthcare services. Providers also need the ability to securely process patient payments using Payment Card Industry (PCI)-compliant technology and automatically post payments to patients' account balances. Oracle has successfully implemented payment solutions across various industries and is now extending this expertise to the healthcare industry. Oracle Health Payments enables operational efficiencies by using an integrated, automated card payment processing workflow, helping limit manual errors and unexpected service and processing fees.

Streamline business office workflows

Oracle Health Payments provides a single, end-to-end payment solution, including gateway routing, processing and acquiring, under a single agreement. By simplifying the process for patients to pay their bills, Oracle Health Payments supports helping increase collections while simultaneously limiting manual errors. Modern digital card entry methods, including smart terminals that support chip and PIN, contactless (near field communication), mobile wallet, and manual entry transactions, offer patients convenience and accessibility, facilitating timely transactions. Using an embedded service, providers can automatically process patient credit/debit card payments and post against receivables in near real time. Automatic payments help speed transactions and save staff time processing payments, while equipping your organization to align to payment card industry regulations.

With Oracle terminal management and transaction reporting, health systems can easily onboard and manage payment terminals and provide both transaction and pay out reporting, helping accurately realize profitability. And, by keeping our payment terminal hardware in stock, ready for customers to purchase, we can accelerate implementation timelines.

Foster patient trust

Oracle Health Payments leverages PCI-compliant technology, fostering trust with your patients. The solution is highly secure using end-to-end encryption and tokenization. Oracle Health Payments enables providers to securely capture patient payments and automate revenue posting, helping minimize fraud and reduce collection costs.

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