



Unlock Financial Excellence with Oracle Health Patient Accounting

Transform revenue cycle management with
comprehensive, scalable, and secure technology



Help streamline outcomes using insights and automation

In today's complex healthcare landscape, managing the financial side of healthcare delivery is more critical than ever. From patient billing to claims management and compliance, healthcare providers need an integrated solution to enhance their financial performance while delivering exceptional care. Oracle Health Patient Accounting offers a comprehensive solution designed to simplify and accelerate revenue cycle processes, and enable providers to focus on enhancing patient care.

30% Administrative costs make up about 30% of healthcare spending—specifically related to costs associated with health insurance such as eligibility, coding, submission, and rework and provider administrative burdens—making administrative complexity the single biggest component of excess US spending.¹

88% of healthcare organizations surveyed state workforce/staffing is the top contributing factor to the worsening of revenue cycles, followed by a decline in the overall financial climate (63%), and operational process challenges (58%).²

\$262B Claim denial costs hospitals roughly \$262 billion per year, creating significant cash-flow issues. To avoid lost revenue, analysts look at denial percentages and the dollar amounts from denied claims. Denial rates are typically 5%-10%, which can improve after automating workflows.³

¹ Ani Turner, George Miller, and Elise Lowry, High U.S. Health Care Spending: Where Is It All Going? (Commonwealth Fund, Oct. 2023). <https://doi.org/10.26099/r6j5-6e66>

² Sage Growth Partners and Harris Williams, The Current and Future State of Revenue Cycle Management—Market and M&A Trends, 2024

³ Chandawarkar R, Nadkarni P, Barmash E, Thomas S, Capek A, Casey K, Carradero F. Revenue Cycle Management: The Art and the Science. *Plast Reconstr Surg Glob Open*. 2024 Jul 2;12(7):e5756. doi: 10.1097/GOX.00000000000005756. PMID: 38957721; PMCID: PMC11219169.



Overcome the challenges of modern healthcare financial operations

Enhance timely collections through innovative solutions

Enhancing timely collections involves leveraging innovative solutions, such as upstream editing, which enables organizations to update claims in real time, helping reduce pre-submission delays. Implementing remittance posting can help boost workflow efficiencies while reducing unidentified payments. Embedded contract management can offer accurate reimbursement calculations, identifying potential revenue recovery opportunities. The dashboards focus on key performance indicators (KPIs) to optimize workforce allocations. Additionally, enterprise worklists and dynamic dashboards help streamline tasks, reduce re-work, and optimize account resolution efforts through focus on the most critical accounts which helps discharged not final billed (DNFB) and improve revenue cycle.

Streamline claim denial management for improved revenue cycle performance

To help streamline claim denial management and improve revenue cycle performance, tackle root causes with innovative solutions and adopt a culture of avoidance and prevention. Embedded denial management automates routine tasks, enabling your team to facilitate strategic efforts to reduce cost for denial resolution. Use dashboard and analytics to help enhance real-time insights and respond proactively to denial trends.

Address workforce shortages through automation and efficiencies

To address workforce shortages, focus on automation and efficiencies. Remittance posting helps streamline workflows, minimize unidentified payments, and enable teams to shift from manual data entry to higher-value tasks. Enhanced enterprise worklists and dashboards help enhance productivity by using prioritized dynamic queues and rules-based workflows, empowering team members to prioritize impactful tasks. Additionally, utilizing specialized best practices to empower your workforce to adapt swiftly in a rapidly changing environment.

Transform data analytics and reporting in revenue cycle management

In today's data-driven healthcare landscape, we transform data analytics and reporting in revenue cycle management by optimizing financial outcomes through cloud-native insights, reporting, and analytics. By leveraging these advanced tools, organizations can visualize and explore their data across various devices, whether on-premises or in the cloud. Evaluate business performance by comparing KPIs against historical benchmarks, allowing for more informed decision-making. Furthermore, fostering collaboration among business users enhances the process, as intelligent analysis and machine learning insights are blended at scale. These capabilities support enhanced financial health, improved operational efficiencies, and support strategic decision-making, with the goal of ultimately optimizing revenue cycles.

Strengthen security and compliance with the Oracle Cloud Infrastructure

Navigating the digital landscape, security, and compliance are vital for healthcare organizations. A cloud infrastructure can strengthen these aspects through a holistic security approach. The enhanced protection can extend seamlessly from data storage, safeguarding against threats like malware and ransomware while identifying vulnerabilities. With proactive cybersecurity measures, cloud helps to minimize disruptions in operations, helping facilitate compliance and the protection of critical assets without sacrificing efficiencies.

What success looks like

Streamline workflows so your revenue cycle teams can focus on what matters: creating compassionate patient-centric experiences

Oracle Health Patient Accounting helps address the top challenges in healthcare revenue cycle management with a fully integrated solution that combines advanced technology, automation, and scalability. Here are the key differentiators that set Oracle apart.



Comprehensive integration: Oracle Health Patient Accounting integrates seamlessly with clinical and administrative systems, creating a unified solution for managing both clinical care and financial operations.



Advanced automation: Automate repetitive tasks, such as claim submissions, payment processing, and denial management, freeing up staff time and reducing the likelihood of human error.



Scalable and flexible: Whether you're a small healthcare provider or a large health system, Oracle Health Patient Accounting scales to meet your needs without compromising performance.



Real-time data and analytics: Gain insights into financial performance through robust data analytics and reporting tools, empowering decision-makers with actionable intelligence.



Proven security and compliance tools: With built-in compliance tools and enterprise-grade security, Oracle helps healthcare providers protect sensitive information and address regulatory requirements.

The power of EHR-agnostic and cloud-enabled technology

Oracle Health Patient Accounting leverages the benefits of being EHR agnostic and built on a cloud-enabled, modern architecture. These features provide healthcare organizations with high flexibility, scalability, and efficiencies.

Seamless integration across platforms

- Being EHR agnostic allows the solution to integrate with nearly any electronic health record (EHR) system, enabling healthcare providers to retain their existing systems while helping improve financial operations without disruptive changes.

Scalability and flexibility

- Cloud-enabled technology allows the solution to scale with your organization's needs, whether you are focused on expanding locations, increasing patient volume, or growing in complexity. It offers the flexibility to adapt to evolving business models and regulatory environments.

Reduced IT costs

- With a cloud-based system, healthcare organizations can significantly reduce their IT infrastructure and maintenance costs. Updates and security patches are handled automatically, reducing the need for in-house IT resources.

Enhanced accessibility

- Cloud technology allows staff to access financial data and management tools from practically anywhere, providing real-time insights and help increase productivity. This mobility is especially useful in supporting remote workforces and multiple care locations.

Future-proof innovation

- Built on modern architecture, Oracle Health's solution is designed for rapid innovation and future proofing. It can easily adopt emerging technologies, like AI, machine learning, and advanced data analytics, to help drive ongoing improvement in revenue cycle management.

Improved security and compliance tools

- Cloud technology helping facilitate centralized data storage with advanced encryption and security protocols, helping address compliance with the latest healthcare regulations while protecting sensitive patient and financial data.

Empower your financial future with Oracle Health

Oracle Health Patient Accounting delivers a powerful, integrated approach to managing healthcare financial operations. To address the top challenges in revenue cycle management, Oracle Health helps enable healthcare providers to increase efficiencies, reduce costs, and facilitate compliance, all while focusing on what matters most: delivering quality care to patients.

Transform your revenue cycle today with Oracle Health's innovative solution and experience the benefits of a streamlined, secure, and scalable financial system.

Learn more

Connect with us

Call +1.800.ORACLE1 or visit oracle.com

Outside North America, find your local office at oracle.com/health/contact/

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