

# Restore the joy of practicing medicine

Leverage AI to enable efficient documentation  
and enhance patient experiences





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# Tackle healthcare challenges with AI-powered technology

EHRs digitized the healthcare industry, electronically capturing documentation previously captured on paper, but subsequently this digitization of records has led to some negative impacts—administrative burden, overreliance on the computer screen, documentation overload or “note bloat,” impersonal patient interactions, and less time spent with patients. These negative impacts have become a major contributor to physician burnout by creating burdensome administrative tasks for physicians and practitioners in addition to their primary role of providing patient care.

Fortunately, we are at a turning point in healthcare where modern technology has the potential to change healthcare again, for the better. Innovations that leverage generative AI technology to help turn a voice-recognized transcript into a note can support reduced physician cognitive and administrative burden, decreased time spent documenting, and focused patient interactions.

**37%** of physicians' time is spent documenting patient data, often on their own time in the evenings or weekends.<sup>1</sup>

**54%** of physicians surveyed said the EHR detracts from their professional satisfaction.<sup>2</sup>

**\$4.6B** is the estimated cost to the healthcare system annually due to burnout.<sup>3</sup>

<sup>1</sup> Source: Lights on Network advanced data for ambulatory venue, April 2025

<sup>2</sup> <https://kffhealthnews.org/news/death-by-a-thousand-clicks/>

<sup>3</sup> <https://jamanetwork.com/journals/jama-health-forum/fullarticle/2802872>

# Impacts of outdated technology

1

## **Administrative and cognitive burden**

Physicians spend 35% of their time documenting patient data to ensure note completion. In addition to the difficulty of patient care, physicians are at risk of cognitive burden from spending so much time on required administrative tasks, which can affect patient outcomes.

2

## **Impersonal patient interactions**

Patients prefer to be seen and heard by their physicians. When physicians look at a computer screen instead of their patient, the interaction can leave patients feeling frustrated and give the impression that physicians are not truly listening to their concerns.

3

## **Information overload**

With so much time spent documenting, there is also the risk of “note bloat”, where too much non-relevant information about the patient is captured in the chart. This excess information makes it difficult to interpret critical information about the patient and can cause communication challenges between care team members, including the patient.

4

## **Physician burnout**

Ultimately, putting documentation over patients has made it difficult for physicians to practice at the top of their licenses and maintain a healthy work-life balance. All these documentation requirements take away from why physicians went into medicine—to take care of patients. EHR documentation is a major contributor to burnout, leaving physicians and practitioners feeling more like data entry clerks than caregivers.

## Effortless documentation: The heartbeat of patient-centered care

An AI-powered voice agent can help with the challenges of cognitive burden, physician burnout, impersonal patient interactions, and overdocumentation. Not only do physicians and clinical staff benefit from this technology, but also patients.

Instead of physicians typing their notes into the computer, an AI-powered voice technology system can record key elements of the physician-patient encounter and use powerful AI technology to help interpret the information, directly input a draft note into the EHR, and enable the physician to quickly review and approve the clinical documentation produced.

Using this AI-enabled technology can help physicians focus on patient care instead of being overburdened with administrative tasks resulting in cognitive burden and poor work/life balance, giving them time back for themselves and their patients.

For patients, it removes the technology from their view, completely changing the approach to patient visits. The physician can instead use their time to completely focus on the patients and their medical problems.



## Oracle Health Clinical AI Agent listens so physicians can, too

At Oracle, we have designed an AI-powered voice agent technology to integrate with Oracle EHR, helping foster a seamless experience for physicians. Oracle Health Clinical AI Agent can help limit the need for organizations to rely on third parties to utilize voice-recognition add-ons.

“We have been very pleased with the Oracle Clinical AI Agent. Implementation went very smoothly. Use of the product is very intuitive and requires very little training, so our providers were able to use it immediately. Feedback has been universally positive as are the results we are seeing.”

**Dwight Pentzien, DO**

Vice President Medical Affairs  
Sarah Bush Lincoln Health System

**Integration with Oracle EHR** offers the built-in advantage of viewing patient history and conversations to access patient insights, clinical notes, and clinical intelligence. With direct integration, copying and pasting in a separate application is eliminated, helping to decrease documentation burden.

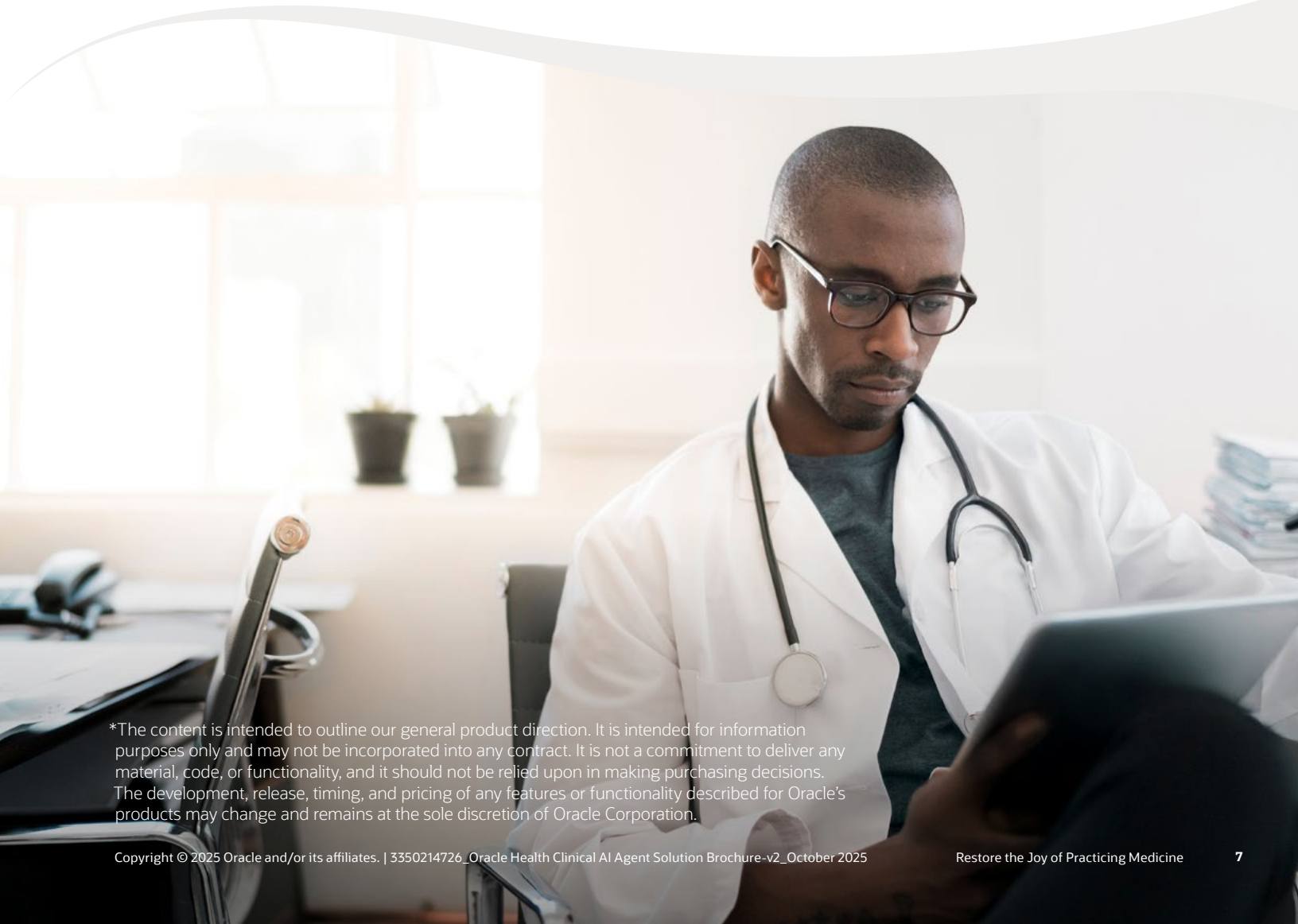
**Generative AI capabilities** across speech and language help personalize the physician's work experiences and their individual style. AI-generated notes are captured from patient-physician conversations into specific components within the patient's chart using preferred documentation note templates, providing flexibility to structure clinical notes.

**A comprehensive mobile solution** combines chart review,\* clinical note generation, orders creation,\* and dictation\* capabilities into a single, unified experience available for both iOS and Android devices.

**Documentation support is provided for more than 30 specialties**, including family medicine, pediatrics, general surgery, behavioral health, and endocrinology.

**“The big differentiator for us when choosing Oracle Health’s Clinical AI Agent is it’s truly integrated with the [Oracle Health] electronic health record workflow. This integration opens the avenue for rapid advancement of the product because it’s using native EHR technology.”**

**Scott Eshowsky, MD**  
CMIO, Beacon Health System



\*The content is intended to outline our general product direction. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and it should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described for Oracle's products may change and remains at the sole discretion of Oracle Corporation.

# Prioritize patients over documentation with AI-powered clinical intelligence

Oracle Health Clinical AI Agent enables physicians to prioritize patients over documentation with AI-powered clinical intelligence, voice-driven assistance, and simplified workflows.

## **Reduce administrative and cognitive burden**

Save physicians' time to focus on direct patient care by automating burdensome administrative tasks—helping enhance both patient and physician satisfaction.

“We chose Oracle Clinical AI Agent because it demonstrated it can reduce the burden of documentation for our providers—it reduced their cognitive burden, so they were less fatigued and had more energy.”

**Randy Thompson, MD**

Chief Health Analytics Officer, Billings Clinic

## **Enable personal patient interactions**

Oracle Health Clinical AI Agent is helping physicians focus on patient interactions—enhancing the quality of care by restoring the centrality of the physician-patient relationship.

“Using [Oracle Health] Clinical AI Agent has really helped our ability to connect with the patient. It's wonderful to be able to push the laptop aside and sit with nothing between me and the patient and connect with them in a way that was previously hindered by the EHR.”

**Scott Eshowsky, MD**

CMIO, Beacon Health System



### **Capture the right information**

Oracle Health Clinical AI Agent helps incorporate relevant information from the patient's visit, and merges pre-charted conditions with the generated draft note, organizing note content effectively and efficiently.

**“I was excited to see how Oracle Health Clinical AI Agent could bring together pieces of a patient's conversation, especially when the patient switched subjects, and generate a drafted note that was clear and coherent.”**

**Layne Nash, NP**  
St. John's Health

### **Address physician burnout**

Oracle Health Clinical AI Agent is designed to help reduce physician burnout and can improve satisfaction by helping facilitate clinical documentation being captured automatically every time.

**“I can simply talk to and focus on my patients, while in the background the system is capturing all the details, notes, and next-step actions. Not only does this lead to a better experience for me and my patients, but I feel it has significantly diminished the time I take post-appointments or after-hours updating notes.”**

**Ryan McFarland, MD**  
Family Medicine Provider  
Hudson Physicians, S.C.

# Redefine pajama time and give physicians time back for themselves

Oracle Health AI-powered, voice-first solution can personalize physician experiences and provides a comprehensive mobile solution that helps support physicians in navigating workflow challenges—supporting time- and cost-efficient operations—and restores the physician-patient relationship by emphasizing patients over documentation.

**Learn more**

**Request a demo**

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