

ORACLE FINANCIAL SERVICES SOFTWARE LIMITED

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COMMUNICATION TO SHAREHOLDERS

May 7, 2020

Dear Shareholders,

Due to the current lockdown situation and the continued uncertainty due to the Covid-19 global pandemic, various services including courier and postal services are severely affected. This impacts our ability to communicate with you during the period of lockdown. Recognizing the situation, the Ministry of Corporate Affairs has recently issued notifications that permit most of the communications to shareholders through their registered email id.

We urge all shareholders who have not registered their email id with the Company/Depositories to do so forthwith in order to receive all communications promptly without any disruption. Updation of correct email id will help us to communicate with you effectively, especially during these challenging times.

For this purpose, we request <u>shareholders holding shares in physical mode</u> and who have not updated their email ids and Permanent Account Numbers to kindly update the same by sending an email to our Registrar & Transfer Agents, **Link Intime India Private Limited** at <u>rnt.helpdesk@linkintime.co.in</u> with copy to us at <u>investors-vp-ofss in grp@oracle.com</u> by quoting your folio number along with a self-attested softcopy of your PAN Card.

The <u>shareholders holding shares in electronic mode</u> are requested to register / update their email ids and Permanent Account Numbers with the Depository Participant where their respective demat accounts are maintained.

Further, we hereby request all our Shareholders who have not updated their bank account details to kindly update them to facilitate electronic payment of dividends going forward. This will help you to get credit of dividend amount, when declared, directly into your bank account. You may note that dispatch of dividend warrants/bank drafts towards the payment of dividend is presently not possible and the registrar shall hold back such instruments until the situation normalizes. To register the bank account details in your folio, kindly contact your Depository Participant or our Registrar & Transfer Agents, Link Intime India Private Limited.

We request your cooperation in this regard.

Thanking you,

For Oracle Financial Services Software Limited

Sd/-

Onkarnath Banerjee Company Secretary & Compliance Officer