ORACLE

Oracle Financial Services Software Limited

Oracle Park
Off Western Express Highway
Goregaon (East)
Mumbai, Maharashtra 400063
India
CIN: L72200MH1989PLC053666

phone +91 22 6718 3000
fax +91 22 6718 3001
oracle.com/financialservices

May 6, 2021

To,

Asst. Vice President
Listing & Compliance
National Stock Exchange of India Limited
Exchange Plaza, Bandra-Kurla Complex
Bandra (East) Mumbai 400 051

Scrip Code – OFSS

To,

Asst. General Manager
Listing & Compliance
BSE Ltd.
1st Floor, Phiroze Jeejeebhoy Towers,
Dalal Street, Mumbai 400 001

Scrip Code – 532466

Sub: Communication to the Shareholders on Interim Dividend

Dear Sir,

Pursuant to the declaration of interim dividend by the Board of Directors of the Company at its Board Meeting held on May 5, 2021, the Company has sent an enclosed email communication to its shareholders, whose email addresses are registered with the Company / Depository Participant.

The specimen of the communication is appended for your reference and records.

This is for your reference and records.

Thanking you,

Yours sincerely,
For Oracle Financial Services Software Limited

ONKAR NATH BANERJEE
Digitally signed by ONKAR NATH BANERJEE
Date: 2021.05.06 18:46:41 +05'30'

Onkarnath Banerjee
Company Secretary & Compliance Officer
Membership No. ACS8547

Encl: as above

ORACLE FINANCIAL SERVICES SOFTWARE LIMITED
Regd. Office: Oracle Park, Off Western Express Highway, Goregaon (East), Mumbai 400 063
Tel: +91 22 6718 3000; **Fax:** + 91 22 6718 3001; **CIN:** L72200MH1989PLC053666
Website: www.oracle.com/financialservices; **E-mail:** investors-vp-ofss_in_grp@oracle.com

May 6, 2021

Ref: Folio / DP Id & Client Id No.: _______________

Name of the Shareholder: _______________

Dear Shareholder,

Sub: Communication on deduction of tax at source on Interim Dividend

We are pleased to inform you that the Board of Directors of the Company at its Meeting held on May 5, 2021 has declared an interim dividend of ₹ 200 per equity share of face value of ₹ 5/- each for the Financial Year 2020-21. The said dividend will be payable to those shareholders whose names appear in the Register of Members of the Company and as beneficial owners in the Depositories as at the close of business hours on Tuesday, May 18, 2021 ("Record Date").

Shareholders whose bank accounts are registered with the depository participant/registrar and share transfer agent shall receive electronic credit of dividend and in case of shareholders whose bank accounts are not registered, dividend shall be paid through demand drafts sent to their registered addresses.

In accordance with the provisions of the Income Tax Act, 1961 as amended from time to time ("Act"), dividend declared and paid by the Company is taxable in the hands of its shareholders and the Company is required to deduct tax at source ("TDS") from dividend paid to the shareholders at the applicable rates.

All Shareholders are requested to ensure that the following details are updated, as applicable, through their depository participant (if shares are held in Demat Form) or with registrar and share transfer agent in the register of members (if shares are held in Physical Form):

1. Residential status as per the Act, i.e., Resident or Non-Resident for Financial year ("FY") 2021-22 that is Assessment Year 2022-23

2. Valid Permanent Account Number ("PAN"), if allotted

3. Category of shareholder

Please note that for the purpose of complying with the applicable TDS provisions, the Company will rely on the above-mentioned details as available in the Register of Members on the Record Date.

This communication summarizes the applicable TDS provisions in the Act, for various shareholder categories, including Resident or Non-Resident shareholders. Shareholders are requested to take note of the following TDS rates and provide additional information to the Company for their respective categories, if applicable.

Resident Shareholders:

Section	Category	TDS Rate	Applicability Conditions
196	Mutual Fund	0%	Applicable for Mutual Funds registered with SEBI. If details are not updated with the depository participant, a self-declaration with an exemption certificate is required to be furnished - Refer ***Annexure 1***
196	The Government	0%	If details are not updated with the depository participant, a self-declaration with an exemption certificate is required to be furnished - Refer ***Annexure 1***
197A(1F)	Alternative Investment Fund ("AIF")	0%	Applicable for Category I and II AIF registered with SEBI. If details are not updated with the depository participant, a self-declaration with an exemption certificate is required to be furnished - Refer ***Annexure 1*** In the case of Category III AIF, TDS would be @ 10%.
197A(1E)	National Pension Scheme	0%	-
194	Insurance companies	0%	Applicable for Insurance companies registered under IRDA.
194 / 197A	Resident Individuals	0%	This rate is applicable: 1. If aggregate amount of dividend during FY 2021-22 does not exceed ₹ 5,000/- or 2. If valid Form 15G or 15H, as the case may be, is submitted.
196D(1A)	Category III AIF IFSC	10%	This rate is applicable for Category III AIF located in any International Financial Services Centre ("IFSC") of which all the units are held by non-residents other than unit held by a sponsor or manager (i.e. specified fund defined under clause (c) of the Explanation to section 10(4D)).
197	Eligible resident shareholders	Rate as per lower deduction certificate	TDS rate specified in the Lower Deduction Certificate issued by the Income Tax Authority valid for FY 2021-22, covering dividend income.

Section	Category	TDS Rate	Applicability Conditions
194	Resident Shareholders not covered in above provisions	10% 20%	If valid PAN is registered in the register of members. In the absence of PAN or invalid PAN, then the tax shall be deducted at 20% under section 206AA.

Non-Resident Shareholders:

Section	Category	TDS Rate	Applicability Conditions
196D(1)	FII/FPI	20%	In addition to tax, surcharge as per respective slabs and cess @ 4% would be applicable. A lower TDS rate as per relevant Double Taxation Avoidance Agreements ("DTAA") may also apply, if the following documents are furnished: 1. Copy of valid PAN, if PAN not available provide the details in a specific format in ***Annexure 2*** (as prescribed in Rule 37BC of the Income-tax Rules, 1962 ("Rules")) 2. A copy of TRC of the country of residence of the shareholder valid for Financial Year 2021-22; 3. Self-declaration in Form 10F - Refer ***Annexure 3***; 4. Self-declaration of having no Permanent Establishment in India, beneficial ownership of shares and dividend income and eligibility to claim treaty benefits - Refer ***Annexure 4***.
196	Other Non-residents shareholders	20%	In addition to Tax, surcharge as per respective slabs and cess @ 4% would be applicable. The Company may deduct taxes at a lower rate as per relevant DTAA, if all the following documents are submitted: 1. Copy of valid PAN, if PAN not available provide the details in a specific format in ***Annexure 2*** (as prescribed in Rule 37BC) 2. Copy of TRC of the country of residence of the shareholder valid for Financial Year 2021-22; 3. Self-declaration in Form 10F - Refer ***Annexure 3***;

Section	Category	TDS Rate	Applicability Conditions
			4. Self-declaration of having no Permanent Establishment in India, beneficial ownership of shares and dividend income and eligibility to claim treaty benefits - Refer ***Annexure 4***.
196D(1A)	Category III AIF IFSC	10%	This rate is applicable for Category III AIF located in any IFSC of which all the units are held by non-residents other than unit held by a sponsor or manager (i.e. specified fund defined under clause (c) of the Explanation to section 10(4D)). In addition to tax, surcharge as per respective slabs and cess @ 4% would be applicable.
197	All non-resident shareholders	Rate as per lower deduction certificate	TDS rate specified in lower deduction certificate issued by the Income tax authority valid for Financial Year 2021-22, covering dividend income.

The Company is not obligated to apply the beneficial DTAA rates at the time of tax deduction/withholding on dividend amounts. Application of beneficial DTAA rate shall depend upon the completeness and satisfactory review by the Company, of the documents submitted by Non-Resident shareholder.

If the dividend income is taxable in the hands of any person other than the recipient of the dividend, then the requisite details by way of a declaration in **Annexure 5** should be communicated to the RTA by Saturday, May 15, 2021.

The required documents have to be uploaded as a one single pdf on the portal https://ris.kfintech.com/form15 of the KFin Technologies Private Limited, Registrars and Share Transfer Agents ("RTA") of the Company, on or before Saturday, May 15, 2021 6:00 PM IST. Alternatively, physical documents may be sent to RTA at the following address before the aforementioned date and time.

KFIN Technologies Private Limited
Unit: Oracle Financial Services Software Limited
Selenium Building, Tower - B,
Plot No. 31 & 32, Financial District,
Nanakramguda, Serilingampally,
Hyderabad – 500032
Toll free No.: 1800 3094 001

The declaration Forms can be downloaded from the below link:

Click Here to download the format of Self-declaration - Annexure 1
Click Here to download the Details of non-resident shareholders with no PAN - Annexure 2
Click Here to download the Form 10F - Annexure 3
Click Here to download the Declaration for non-residents for claiming treaty benefits - Annexure 4
Click Here to download the Declaration for TDS credit to other person - Annexure 5

The Form 15G/15H can be downloaded from the below link:
https://www.incometaxindia.gov.in/pages/downloads/most-used-forms.aspx

All documents to be submitted are required to be self-attested (the documents should be signed by shareholder/authorised signatory stating the document to be "certified true copy of the original"). In case of ambiguous, incomplete or conflicting information, or the valid information/documents not being provided, the Company will arrange to deduct tax at the maximum applicable rate. The Company would accept scanned copy of the duly signed and verified and self-attested copies. Shareholders are requested to maintain the original under their possession and if the original Forms are required in future, the Company would seek for the same from the shareholders.

If the PAN is not as per the database of the Income-tax Portal, it would be considered an invalid PAN.

In the event of a mismatch in the category of shareholder as per the register of members and as per fourth letter of PAN, the Company would consider fourth letter of PAN for applying the surcharge rate.

All communications/documentation/queries in this respect should be addressed and sent to our RTA, KFin Technologies Private Limited at its email address einward.ris@kfintech.com. No communication on the tax determination/ deduction shall be entertained after Saturday, May 15, 2021 6:00 PM IST. The Company shall arrange to email a soft copy of TDS certificate to you at your registered email address in due course. Shareholders will also be able to see the credit of TDS in Form 26AS, which can be downloaded from their e-filing account at https://www.incometaxindiaefiling.gov.in

Shareholders may note that in case the tax on said interim dividend is deducted at a higher rate in absence of receipt, or insufficiency of the aforementioned details/documents from you, an option is available to you to file the return of income as per Income Tax Act, 1961 and claim an appropriate refund, if eligible.

For registering the Mobile Number / Email ID / PAN Number, please visit the RTA's website
https://ris.kfintech.com/clientservices/mobilereg/mobileemailreg.aspx

Disclaimer: This Communication is not to be treated as an advice from the Company or its affiliates or our RTA. Further, no assurance is provided that all the shareholder categories are listed. Shareholders should obtain the tax advice related to their tax matters from a tax professional.

We request your cooperation in this regard.

Thanking you,

Yours faithfully,

For **Oracle Financial Services Software Limited**

Sd/-
Onkarnath Banerjee
Company Secretary and Compliance Officer